Case Manager

Your all-in-one case management solution that saves time, boosts efficiency, and drives better client outcomes.

Everything You Need, All in One Place

Case Manager is your end-to-end system for more innovative and faster case management.

- A complete client database: centralised, accurate, and easy to manage.
- Powerful case management tools.
- Flexible billing and invoicing.

From solo practitioners to large organisations, Case Manager grows and adapts with your business.

Why Teams Love Case Manager

Case Manager helps teams spend less time on admin and more time supporting clients. Automate repetitive tasks, simplify compliance, and keep everything in one secure, easy-to-navigate space.

Case Manager Highlights

Case Manager Data Service
Turn your data into decisions
Seamlessly connect your Case Manager data to any BI tool via our secure API, and take control of reporting with the flexibility to create insights your way.

Mobile App
Your caseload in your pocket
View and update notes, upload documents, send real-time emails, find clients quickly with improved search, and save time using Voice-to-Text functionality.

AutoReplies 365
Smarter inbox, Sharper focus
Let AutoReplies 365 automatically link Microsoft 365 replies to the correct case, eliminating manual matching and ensuring accurate, timely, and transparent communication, all without lifting a finger.

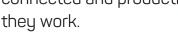### Enhanced Security
Security that never sleeps
Rest easy knowing your data is protected to the highest global standards, with SOC 2 accreditation, live insights from our Chameleon Trust Centre, and built-in safeguards like MFA, granular user controls, audit logs, and encryption.

Flexible, Scalable, and Always Available
Case Manager grows with you. From 10 cases to 10,000. Available on Windows, web, and mobile, it keeps your team connected and productive wherever they work.

Customise It Your Way
Your business is unique, your system should be too. Add custom fields, tabs, and data views, and tailor workflows to match your processes. Build dashboards that highlight what matters most, keeping you in control as your needs evolve.

Billing and Invoicing Made Effortless
Get paid faster and stay compliant with streamlined billing that connects to your existing accounting and funding systems. Case Manager keeps everything in sync, saving you time and reducing manual work.

Powerful Reporting & Data Insights
Make smarter, data-driven decisions with flexible reporting tools. Track performance with built-in reports, export data for deeper analysis, and gain a clear view of your organisation's impact and growth.

Simple to Learn. Powerful to Use.
Getting started is quick and intuitive. With comprehensive onboarding, live support via email, phone or screen share, and 24/7 access to online resources, your team can hit the ground running with confidence.

Boost Staff Productivity
Prioritise tasks, automate workflows, and keep everyone on track. Case Manager helps you balance workloads, and streamline operations, so your team can focus on client outcomes, not admin.

Fast, Accurate Document Management
Turn documentation into a strength, not a burden. Generate letters, reports, and emails in seconds with the MS Office add-in, automatically merge case data into templates, and maintain a complete, auditable record of every communication.

Trusted Worldwide
Used by organisations across Australia, the USA, and the UK, Case Manager is trusted by health professionals, government agencies, and private enterprises who rely on flexibility, reliability, and peace of mind.

Why Choose Case Manager by Chameleon Software?
Because you deserve a solution that works as hard as you do, backed by a dedicated team that understands your world, Chameleon Software delivers technology that makes care management simpler, smarter, and more human.

Ready to see the Difference?

Contact us today to discover how Case Manager can simplify your workload, empower your team, and transform the way you work, for good.